



Matt Blocha, Executive Vice President- Service Delivery



Matt Blocha joined NuVox in 2007, when the company finalized a merger with Florida-based CLEC FDN Communications. In his current role, Matt is responsible for service delivery and fulfillment operations – ensuring that once NuVox services are ordered, each customer receives prompt and seamless installation from end-to-end. This includes new service as well as additions and changes to a customer’s service profile throughout their life cycle.

“The key to successful solutions fulfillment is focusing on the customer – being responsive to their unique needs and providing custom solutions for them. That’s one of the major differentiators with NuVox – we are flexible and listen to our customers, providing tailored recommendations for their individual business needs.”

Prior to his current role at NuVox, Matt served as the Chief Technical Officer for FDN Communications, a competitive CLEC based out of Orlando, FL. As one of the original founders of FDN in 1998, Matt had a history of overseeing various operations within the company, including IT Operations, Sales, Marketing and Engineering. He also served as the President of FDN from 2000 to 2003. Over the years, Matt developed the RIO (Rapid Integrated Ordering) system for FDN, integrating sales, provisioning and billing operations into one companywide interface. Matt also oversaw the evaluation and implementation of a number of new technologies at the company, including the most recent execution of FDN’s next generation Calix platform in Fall 2006, enabling an increased high-speed DSL capability for customers (up to 20 Mbps download speeds) throughout the Florida and Georgia footprint.

Prior to joining FDN Communications, Matt served as Director of Product Development for both Brooks Fiber Communications, Inc. and Metro Access Networks (MAN). While at MAN, Matt developed a successful ATM-based “Friendly Interface Service” (FIS) for delivering high-speed connections to corporate local area networks statewide.

Education

Bachelor of Science, Oklahoma State University (Marketing Major)