

## NuVox Communications Subpoena Policy

### **General**

NuVox's Privacy Policy provides that we will not release account information or information sufficient to identify a subscriber except under certain specific circumstances. This Privacy Policy can be found [here](#).

If you seek the identity of or account information about a NuVox subscriber in connection with a legal matter, you must serve NuVox with a valid subpoena at the address or facsimile number below and agree to compensate NuVox for our subpoena response services according to the terms.

### **Service of Subpoenas**

All Subpoenas should be directed to the Custodian of Records listed below.

Custodian of Records  
Attn: Jennifer Plante  
NuVox Communications (f/k/a NewSouth Communications)  
Two N. Main Street  
Greenville, SC 29601  
(864) 672-5313

If you wish to serve NuVox with a civil subpoena and are located outside the State of South Carolina, please serve a copy of your subpoena to our designated agent in your State. A list of Registered Agent mailing addresses is located at the bottom of this document.

### **Notice to Subscribers and Response Time**

Upon receipt of a valid subpoena and if permitted by applicable law, it is NuVox's policy to notify the subscriber whose information is sought via email, facsimile, or U.S. Mail. In non-emergency circumstances, NuVox will generally not produce the subpoenaed subscriber's identity information until approximately two (2) weeks after receipt of the subpoena, unless legally required to do so. Please note that request for call record detail may take up to three (3) weeks.

### **Fees for Subpoena Compliance**

NuVox charges the following rates for compliance with subpoenas.

\$75.00 per hour for research (a quarter hour minimum)  
\$22.00 per Overnight Delivery  
\$4.00 per CD-ROM  
\$0.25 cents per copy

NuVox will invoice the person or entity submitting the subpoena following receipt and the subpoena proponent must make payment within thirty (30) days from the date of invoice. Checks should be made payable to NuVox Communications. Remittance Address is as follows:

Office of General Counsel  
NuVox Communications  
Two N. Main Street  
Greenville, SC 29601

<b><u>Corporation Service Company</u></b>					
<b><u>Agent Name</u></b>	<b><u>Street</u></b>	<b><u>Suite</u></b>	<b><u>City</u></b>	<b><u>State</u></b>	<b><u>Zip</u></b>
United States Corporation Company	150 S. Perry Street		Montgomery	AL	36104
Corporation Service Company	300 S. Spring Street	900	Little Rock	AR	72201
Corporation Service Company	1201 Hays Street		Tallahassee	FL	32301
Corporation Service Company	40 Technology Pkwy, S.	300	Norcross	GA	30092
US Corporation Company of Illinois	33 North LaSalle Street		Chicago	IL	60602
Corporation Service Company	251 East Ohio Street	500	Indianapolis	IN	46204
Corporation Service Company	200 SW 30th Street		Topeka	KS	66611
CSC Lawyers Incorporating Service Co.	421 West Main Street		Frankfort	KY	40301
Corporation Service Company	320 Somerulos Street		Baton Rouge	LA	70802
CSC Lawyers Incorporating Service Co.	221 Bolivar Street		Jefferson City	MO	65101
Corporation Service Company	506 S. President Street		Jackson	MS	39201
Corporation Service Company	327 Hillsborough Street		Raleigh	NC	27603
CSC Lawyers Incorporating Service Co.	50 West Broad Street	1800	Columbus	OH	43215
Corporation Service Company	115 SW 89th Street		Oklahoma City	OK	73139
Corporation Service Company	2908 Poston Avenue		Nashville	TN	37203