TERMS and CONDITIONS, PRODUCTS, AND PRICE LISTS

APPLICABLE TO DOMESTIC INTERSTATE

TELECOMMUNICATIONS SERVICES FURNISHED BY

NUVOX COMMUNICATIONS, INC.

BETWEEN POINTS IN THE FIFTY UNITED STATES

This document is available for review, during regular business hours, at the following location:

NuVox Communications, Inc. 2 N. Main Street Greenville SC 29601

To speak with a customer service representative, please call:

Customer Care 1-800-600-5050

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PRELIMINARY STATEMENT

This Document contains all effective rates and rules together with information relating to and applicable to NuVox Communications, Inc.'s (hereinafter "NuVox" or the "Company") interstate interexchange services.

NuVox provides specialized interstate long distance commercial and residential telecommunications services.

Concurring Companies:

None

PRICE LIST

<u>OUTBOUND SWITCHED SERVICES</u>: (Residential Customers are billed in full minute increments and business customers are billed 18 second minimum and six second increments, unless otherwise indicated.)

- 1. <u>Rate Plan A: Competitive Pricing Plan</u>
 - A. Rate per minute .099 per minute (day, evening, night)
 - B. Monthly recurring charge \$4.96
- 2. <u>Rate Plan B</u>
 - A. Rate per minute .099 per minute (day, evening, night)
 - B. No monthly recurring charge
- 3. <u>Rate Plan C</u>
 - A. Rate per minute .145 per minute (day, evening, night)
 - B. Monthly billing minimum \$3.00
- 4. <u>Rate Plan D</u>
 - A. Rate per minute .089 per minute (day, evening, night)
 - B. Monthly recurring charge \$4.96
- Rate Plan E
 - Rate per minute .049 per minute (day, evening, night)
 - B. Monthly recurring charge \$14.95
 - C. Calls are billed in full minute increments rounded to the next full minute for residential customers.

Rate Plan F: The 5.9 Plan

- A. Rate per minute .059 per minute (day, evening, night)
- B. Monthly recurring charge \$12.96
- C. Calls are billed in full minute increments rounded to the next full minute for residential customers.
- Rate Plan G: The 6.9 Plan
 - A. Rate per minute .069 per minute (day, evening, night)
 - B. Monthly recurring charge \$6.96
 - C. Calls are billed in full minute increments rounded to the next full minute for residential customers.

PRICE LIST

Employee Rate Package:

- A. Rate per minute .09 per minute (day, evening, night)
- B. Monthly recurring charge \$0.00
- C. Calls are billed in full minute increments rounded to the next full minute for residential customers.

Must be current employee or board member of NuVox Communications, Inc. If employment is terminated the package will change to NuVox's basic long distance.

Greenville Residential Packages

Long Distance 100 free minutes per line Dial 1 - Interstate / Intrastate / intraLATA: Free Minutes are credited per account, earned per line.

LD Overages0.09per minute
18 Sec. Min/ Six Sec. IncrementsLong Distance DA0.85 per call - inter and intrastateOperator Assistancefree

PRICE LIST

Greenville Business Package and Broadband Bundle

Long Distance: Package comes with 100 minutes free long distance per line under the plan.

<u>LD Overages /</u> Per Month (The amount shown is total of long distance billing per month dollars for the account)

| 0.08 (All billed in 18 sec. billing min. and 6 sec. increments.) |
|--|
| 0.07 |
| 0.06 |
| 0 .05 |
| 0.045 |
| |

CompleteVoice Product Description

CompleteVoice is a facilities-based voice product business line service with an optional feature set and optional hunting. This product will be provisioned through the use of T-1s and PBX trunks. Business customer must have a minimum of 8 lines/trunks to qualify for service.

Long distance

Tiered rate long distance rates under current structure

| \$0-250.99 | \$.0777 per minute |
|------------------|--------------------|
| \$251-\$1000.99 | \$.0665 per minute |
| \$1001-\$5000.99 | \$.0613 per minute |
| \$5001-\$15000.9 | \$.056 per minute |
| \$15001 and up | \$.0508 per minute |

NuVox Calling Card Billed in full minute increments:

| \$0.35 | Per Payphone Surcharge |
|----------|---|
| \$0.2235 | Full minute minimum and full minute billing |

Domestic Origination / International Termination .75 surcharge

Payphone Surcharge

The Payphone Surcharge applies to calls placed from a public/semi-public payphone to a NuVox calling card, a NuVox customer's 1-8XX number, or a NuVox 1-8XX or other dial around number. The surcharge applies in addition to any other applicable service charges and surcharges

Per call \$.60

NuBundle and Complete Voice Plus

NuBundle customers receive 200 minutes of toll per line. Minutes apply per account and must be used in the current month. The 200 minutes cannot be used for calling card calls. Additional minutes are rated at \$.0655 for intrastate inbound and outbound toll and \$.0555 for interstate inbound and outbound toll.

PRICE LIST

800/888 Services

- 1. Home 800
 - A. Rate per minute .129 per minute (day, evening, night)
 - B. Monthly recurring charge \$1.00
 - C. Calls are billed in full minute increments rounded to the next full minute
- 2. Home Plus 800
 - A. Rate per minute .119 per minute (day, evening, night)
 - B. Monthly recurring charge \$2.50
 - C. Calls are billed in full minute increments rounded to the next full minute
- 3. Basic 800
 - A. Rate per minute .180 per minute (day, evening, night)
 - B. No monthly recurring fee
 - C. Calls are billed in full minute increments rounded to the next full minute.
- 4. Business 800
 - A. No Monthly Surcharge
 - B. Long distance is the rate listed in the package.

Dedicated Services

- 1. Basic T-1
 - A. Rate per minute .0586 per minute
 - B. Calls are billed in 18-second minimum with 6 second Increments thereafter
- 2. Deluxe T-1
 - A. Rate per minute .0555 per minute
 - B. Calls are billed in 18-second minimum with 6-second increments thereafter
- 3. All Voice T-1 Value Plan;
 - A. Rate per minute .056 per minute
 - C. Calls are billed in 18-second minimum with 6-second increments thereafter

PRICE LIST

NuVox Audio Conferencing Service

NuVox Audio Conferencing Service is a comprehensive service that enables customers to connect multiple telephone numbers for the purpose of teleconferencing. Customers can choose from Operator Assisted (a NuVox coordinator sets up and supervises the call) or Meet Me Conferencing (no NuVox coordinator; callers enter the call via a passcode and the customer administers).

There is no minimum number of participants required for a call. Audio Conferencing is only available to NuVox voice or data customers. This service is available on a 24-hour basis "on demand" service.

These standard features are provided at no charge:

| Conference Set-Up | Call |
|----------------------------|------|
| Conference Cancellation | Ope |
| Music on Hold | Play |
| Roll Call/Participant List | Bus |
| Listen Only Mod | Sub |
| Tone Entry/Exit | Res |
| Passcode Security | |

Call Security Operator Reconnects Play Back Busy Break In/Missing Party Notification Sub-Conference Reservation Confirmation

These optional services are provided on a per charge basis:

Customized Greeting Tape Recording Tape Duplicate Digital Relay Transcription Operator Monitoring Fax Broadcast Translations

PRICE LIST

NuVox Audio Conferencing Service

General

Audio Conferencing is billed per minute, per participant, for the duration of the call. There is no monthly subscription required to use this service. Charges and call detail will appear on the Customer's monthly NuVox invoice.

Per Minute Rates

| Type of Audio Conference | <u>Rate Per</u> <u>Minute</u> (Per Person) |
|--|--|
| Operator Attended (Coordinated Conferences) Meet Me Conferencing (Unattended Conferences) | \$.45/minute \$.35/minute |
| Optional Feature Rates | |

Optional Feature

Rate

| Customized Greeting | \$10.00/call |
|---------------------|---|
| 5 | • |
| Tape Recording | \$10.00/tape |
| Tape Duplicate | \$10.00/tape |
| Digital Relay | \$15.00/day |
| | \$1.00/participant after the initial 25 |
| | participants |
| Transcription | \$150.00/hour |
| Operator Monitoring | \$20.00/hour |
| Fax Broadcast | \$.15/page |
| Translations | \$150.00/hour |

ConnectU Service

Customers receive a dedicated conference number and passcode and can start a conference at any time with no reservation. Customers pay only for time used; there are no setup or cancellation fees. The rate is \$.22 per participant per minute.

NUVOX COMMUNICATIONS, INC.

TERMS & CONDITIONS FOR DOMESTIC INTERSTATE TELECOMMUNICATIONS SERVICES

PRICE LIST

Term Plan Products:

Plan D, E, & G Term Plan: If a customer wishes to have a term plan on one of these plans they will reduce the monthly fee by \$1.00.

Six Month Term Plan: If customer commits to six month term all interstate calls will be rated at \$.079 per minute and \$4.96 per month fee. If customer discontinues service prior to expiration of term the customer will be charged \$10.00 per month or portion thereof for the time remaining on the term. (Residential Customers are billed in full minute billing, Business Customer are billed in 18 second minimum and 6 second increments) This plan is offered only until 2/28/99.

12 Month Term Plan: If customer commits to 12 month term all interstate calls will be rated at \$.069 per minute and \$4.96 monthly fee. If customer discontinues service prior to expiration of term the customer will be charges \$10.00 per month or portion thereof for the time remaining on the term. (Residential Customers are billed in full minute billing, Business Customer are billed in 18 second minimum and 6 second increments)

Applicable Taxes and Surcharges

Customer will be billed for and is liable for payment of all applicable federal, state and local taxes and surcharges.

Federal Universal Service Fund Assessment (FUSF)

The Federal Universal Service Fund provides federally subsidized affordable access to modern telecommunications and information services and support to specified federal programs used to subsidize local telephone services.

In accordance with FCC guidelines, the Company assesses the Universal Service Fund subsidy to all customers. The Company calculates the Federal Universal Service Fund assessment as a parentage of all interstate and international charges on the Customer's monthly NuVox invoice. The current percentage being applied can be found on the following FCC website: http://www.fcc.gov/omd/contribution-factor.html.

Network Cost Recovery Fee (NCRF)

Assists the Company's recovery of costs associated with routing telephone calls to their destinations. NCRF does not apply on some bundled products.

| Per Res/Bus Line | \$4.31 |
|------------------|---------|
| Per ISDN/T1 | \$21.55 |

Emergency Services Fee

Assessed to help recover costs of operating NuVox's emergency systems and equipment that support the availability of emergency services to customers. Applies per line, subject to a per customer cap. This fee is grandfathered effective 5/9/08.

PRICE LIST

Federal Administrative Fee

A fee of \$1.50 per location per month is assessed to help the Company recover its costs of complying with various federal programs, including, but not limited to, the Telecommunications Relay Surcharge program, and costs associated with satisfying its universal service fund obligations that are not recovered through the Federal Universal Service Fund Fee.

FLEXlinx

The FLEXlinx package includes 100 ConnectU conferencing minutes per month and 1,000 minutes of inbound/outbound domestic long distance. Minutes apply on a per account basis. PhoneCard minutes and international minutes are not eligible. See below for PhoneCard rates; see appropriate Document for international rates. Unused minutes will rollover to the next month until the 4th month where any rollover balances will be reset to zero. Unused minutes will not be credited or refunded. Calls will be billed in 6-second increments with an 18-second minimum call length. Minutes over the 1,000 package allotment will be billed at a rate of \$.0473 per minute.

Additional long distance minutes may be purchased as follows:

| Term | Monthly Rate per 1000 Minutes |
|---------------|--|
| 1 Year | \$42.00 |
| 2 Year | \$36.75 |
| 3 Year | \$31.50 |
| 4 Year | \$26.25 |
| 5 Year | \$21.00 |
| PhoneCards - | \$0.2235 per minute (billed in 60-second increments) |
| | \$0.35 per call surcharge |
| Toll Free Num | bers \$1.04 per month per line |

VoxIP Long Distance

Ala carte LD: \$.0485 per minute Minutes in excess of the NuPack/NuPack+ package free minutes: \$.0485 per minute Calling card surcharge: \$.35 per call Calling card minutes in excess of NuPack/NuPack+ package free minutes: \$.053 per minute Minutes in excess of VoxIP Unlimited Internet package minutes: \$.2235 per minute VoxIP SIP Trunking customers may be eligible for ICB pricing.

LD Buckets

Buckets are available with any NuVox bundled offering and priced as follows:

1-Year Term\$36.00 per month for 1,000 minutes2-Year Term\$31.00 per month for 1,000 minutes3-Year Term\$26.00 per month for 1,000 minutes

PRICE LIST

Directory Assistance: \$1.75 per call

NuVox SoftPhone

NuVox SoftPhone provides the capability to make voice calls using software loaded on a computer located at the customer's premises where unchannelized VoxIP broadband service is provisioned to allow for full capacity data transmission. NuVox SoftPhone includes assignment of a local telephone number and 911 capability. For intrastate long-distance calls placed using NuVox SoftPhone, a rate of \$.0485 per minute (or other applicable rate plan) will apply. No additional charge applies to local calls made using NuVox SoftPhone. Important information pertaining to and instructions for obtaining the software for NuVox SoftPhone are available at the NuVox website.

Worry Free Long Distance

This service is available to new and existing customers. Service is offered on a flat rate basis, twenty-four hours per day, seven days per week. Customers must dial 1 plus the area code, if applicable, and the terminating number to complete a call utilizing this service. IntraState/InterLATA calls are not subject to time-of-day or day-of-week fluctuations. Calls are calculated in six (6) second increments, with a thirty (30) second minimum.

This plan does not provide call detail information for usage eligible for unlimited calling but does provide call detail information for usage not included in the unlimited calling. If usage exceeds by 10 times the average usage of all customers on this plan subscribing to the same number of lines, the subscriber may be charged an additional fee of \$50 per month per line, or may be required to pay the standard rate for the minutes exceeding the average, or may be required to change to another plan.

Worry Free Long Distance usage does not include multi-party conference calls (with the exception of those calls placed by using Three Way Calling), calls to 900, 976, 700 numbers, directory assistance, calling card, operator services, toll free calling, and international calling services.

The Customer must be under a term agreement with the Company and subscribe to one to nine business lines at a single location and under a single billing account. Customer must be presubscribed to the Company both intraLATA and interLATA usage. WFLD cannot be used in conjunction with certain applications and / or services, and is provided subject to availability.

If the Company determines that the Customer's use of service violates any of the above restrictions the Company, at its sole discretion, may move the Customer to another plan or suspend, restrict, or cancel the Customer's service without notice.

Monthly Recurring Charge

| 2000 outbound minutes, per line, per month | \$15.00 per line |
|--|----------------------------|
| | (all lines must have WFLD) |

Method of Applying Rates

- A. Calls terminating on Feature Group B and Feature Group D lines are timed from the point when hardware supervision signaling is received from the Local Exchange Carrier, indicating that the called party has answered. On all other line types, call duration is computed from the time voice detection is received from the terminating end. If an unanswered call lasts longer than 90 seconds after the last long distance digit has been dialed, State's billing system records the call as having been completed.
- B. Usage charges are based on the total time duration of the call, the rate period in which the call is placed, the class of service, whether the caller uses operator assistance, and the distance from the origination point to the terminating point.
- C. Carrier does not provide operator services at this time, but may offer such services in the future to the authorized users of the telecommunication station of privately owned telephone station (pay stations) providers, hotels, motels, hospitals, airports, colleges, universities and other subscribers. NuVox may enter into agreements with subscribers to provide telecommunication services, including the interstate services offered under the terms and conditions of this Document. In some cases, these arrangements may also provide for the assessment by the subscriber of location surcharges, in the amount and form determined by the subscriber and the subscriber is responsible for proper notification and billing thereof to authorized users of its telecommunication facilities. Such surcharges are not included in the charges set forth in this Document and would not be billed by NuVox.

MTS Usage Charges and Billing Increments

A. Usage Charges

Unless flat rated, usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location.

B. Billing Increments

Unless otherwise stated, usage is billed in initial one (1) minute increments and six (6) second increments thereafter.

RULES

RULE 1 - <u>Application of Document</u>

This Document contains the regulations and charges applying to interstate resale of communications common carrier service provided by NuVox Communications, Inc. (hereafter referred to as "NuVox" or "Carrier").

RULE 2 - Definitions and Technical Terms

<u>Access Line</u> - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Subscriber's location to NuVox's location or switching center.

<u>Authorization Code</u> - A numerical code, one or more of which may be assigned to each Customer to enable it to access Carrier's service and to enable Carrier to identify use of service on each account and to bill Customer accordingly for such service. Multiple authorization codes may be assigned to Customer to identify individual users or groups of users on an account.

<u>Authorized User</u> - A person, firm, corporation or other entity authorized by the customer to receive or send communications.

<u>Automatic Numbering Identification (ANI)</u> - A type of signaling provided by a local exchange telephone company, which automatically identifies the local exchange line from which a call originates.

<u>Common Carrier</u> - A company or entity providing telecommunications services to the public.

<u>Customer</u> - The person, firm, corporation, or other entity which uses, caused the use of, or allows the use of the Company's communication network and/or services and is thereby responsible for the payment of charges and for compliance with the Company's regulations.

<u>Customer Dialed Calling Card Call</u> - A Calling Card Call which does not require intervention by an attended operator position to complete.

<u>Interstate Call</u> - Any call which originates in one of the fifty United States and terminates outside of the state of origination.

<u>Installation Fee</u> - An earned fee which Carrier charges each Customer on a one-time basis to cover the cost of processing the Customer's initial service application and assigning of Account Number(s) to the Customer.

<u>Application for Service</u> - A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the carrier to provide the communication service as required.

RULES

RULE 2 - <u>Definitions and Technical Terms</u> (continued)

<u>Automatic Dialing Device</u> - A device provided by Carrier which, when attached to Customer's telephone equipment, dials Carrier's facilities, emits an authorization code, and forwards the number which the customer is calling to Carrier's facilities.

Bandwidth - The total frequency band allocated for a channel.

Calling Card Call - A call billed to a card number issued by a Local Exchange Company.

<u>Cancellation of Order</u> - A customer-initiated request to discontinue processing of a service order, either in part or in its entirety, prior to its completion. Cancellation charges will be assessed for each circuitend or dedicated access line canceled from an order prior to its completion by Carrier under the following circumstances: (1) if the local telephone company has confirmed in writing to the carrier that the circuit-end or dedicated access line will be installed; or (2) if Carrier has already submitted facilities orders to an interconnecting telephone company.

<u>Completed Calls</u> - Completed calls, as defined herein, are answered calls on the distance end. Once brought to the Company's attention, the company will provide that customer with a one minute credit for an uncompleted call charged to the customer's account. These one minute credits do not apply to calls to calls terminating in an answering device. Calls terminating in an answering device are determined by calls initiated by Carrier to the distance end party verifying whether the distant end call is an answering device.

<u>Credit Card Call</u> - A call billed to a major credit or charge card such as Visa, MasterCard or American Express.

<u>Custom Account Coding</u> - Allows the customer to create tables of unique project and/or account numbers for their private use.

<u>Customer Provided Equipment</u> - Terminal equipment provided by a customer.

<u>Dedicated Port</u> - A port on Carrier's switching facility which is dedicated, at extra charge, to Customer's exclusive use, and which is connected to the Customer's premises by a private line furnished by Customer or Customer's serving local exchange company.

<u>Dial Access Service</u> - Pursuant to Dial Access Service carrier provides its customers access to the available network of cities via a local business telephone line provided by carrier or a Specialized Common Carrier from whom carrier has acquired service.

<u>Disconnection</u> - The disconnection of a circuit, dedicated access line or port connection being used for existing service.

RULES

RULE 2 - <u>Definitions and Technical Terms</u> (continued)

<u>Excessive Call Attempt</u> - A Customer attempt to make a call over the Carrier's network using an invalid authorization code during a measured 15 minute period within which 10 or more incomplete call attempts are made by the customer from the same customer line, and where those attempts do not complete because the customer has not used a valid authorization code.

<u>Expedite</u> - A service order initiated at the request of Customer that is processed in a time period shorter than Carrier's standard service interval.

Holidays -

New Year's Day July 4th Labor Day Thanksgiving Day Christmas Day

<u>Individual Case Basis (ICB)</u>: A service arrangement in which the regulation, rates and charges are developed based on the specific circumstances of the case.

<u>Local Distribution Area (LDA)</u> - Metropolitan locations served by Carrier which have been defined by the telephone company providing local service in its local exchange Document as "local calling area."

<u>Measured Use Service</u> - The provision of long distance measured time communications telephone service to customers who access Carrier's services at its switching and call processing equipment by means of access facilities obtained from another carrier by the customer or otherwise provided at its own expense (Customer is responsible for arranging for the access line).

<u>Physical Change</u> - The modification of an existing circuit, dedicated access line, or port at the request of the customer requiring some physical change or re-termination.

<u>Premises</u> - The space designated by a customer as its place or places of business for termination of service (whether for its own communications needs or for its resale customers). In the case of a non-profit sharing group, this term includes space at each sharer's place or places of business as well as space at the customer's place(s) of business.

<u>Service Group</u> - A group of dedicated lines from Customer's premises to Carrier's terminal location. Usage per service group determined by average usage per line in a service group times the average number of lines in a service group in a month.

<u>Speed Number</u> - A signaling arrangement by which Customer may elect to dial a pre-programmed four digit number in place of a designated ten digit number.

<u>Network Terminal</u> - Any location where Carrier provides services described herein.

RULES

RULE 2 - <u>Definitions and Technical Terms</u> (continued)

<u>Terminal Equipment</u> - Devices, apparatus and their associated wiring, such as teleprinters, telephone handsets, data sets, or microprocessors.

United States - The forty-eight contiguous United States and the District of Columbia.

Validated Account Codes - Account Codes that have restricted access.

RULE 3 - Undertaking of Carrier

Carrier provides long distance message toll telephone service to customers for their direct transmission of voice, data, and other types of telecommunications. The service is provided to multiple users.

Communications originate when the customer accesses Carrier directly or through the facilities of the local service carrier via one or more access lines, equal access or on a dial-up basis. Carrier may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer to allow connection of customer's location to the Carrier network. The customer shall be responsible for all charges due for such service arrangements.

Carrier's services are provided on a monthly basis unless otherwise stated in this Document, and are available 24 hours per day, 7 days per week.

RULE 4 - Limitations on Service

Service is offered only to and from locations where the necessary facilities and/or equipment are available and all services are offered subject to the provisions of this Document.

Carrier reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control or when the customer is using the service in violation of the provisions of this Document or in violation of the law.

Title to all equipment provided by Carrier under these regulations remains with Carrier. Prior written permission from the company is required before any assignment or transfer. All regulations and conditions contained in this Document shall apply to all such permitted assignees or transferees, as well as all conditions for service.

RULES

RULE 5 - Use of Service

Service may not be used for any unlawful purposes or for any purpose for which any payment or other compensation is received by the customer, except when the customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the customer, authorized user, or joint user to share the cost of the service as long as the arrangement generates no profit for any participant in the arrangement.

The minimum period for service is one month (30 days), unless otherwise noted in the service description.

RULE 6 - General Limitation of Liability of Carrier

Carrier shall not be liable to any person, firm or entity in any respect whatsoever including, without limitation, for damages, either direct, indirect, consequential, special, incidental, actual, punitive, or for any other damages or for any lost profits of any kind or nature whatsoever, arising out of mistakes, accidents, errors, omissions, interruptions, delays or defects in transmissions, including those which may be caused by Regulatory or Judicial authorities, arising out of or relating to this Document or the obligations of Carrier pursuant to this Document, and not caused by the negligence of the Carrier, commencing upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the customer for the period of service during which mistakes, accidents, errors, omissions, interruptions, delays or defects in transmission occur. Carrier makes no warranty, whether express, implied or statutory, as to the description, quality, merchantability, completeness or fitness for any purpose of the service or local access, or as to any other matter, all of which warranties by Carrier are hereby excluded and disclaimed.

RULES

RULE 6 - General Limitation of Liability of Carrier (continued)

Carrier shall have no liability of any kind whatsoever to any person, firm or entity for any act or omission of itself or its agents or any other representatives excepting and only as follows:

Carrier, at its own expense, will indemnify the customer and hold it harmless in respect to any and all loss, damage, liability or expense asserted against the customer by a third party on account of any property damage or personal injury caused by any negligence or willful misconduct of Carrier or its agents or representatives arising out of performance by Carrier of any testing or other activities on the customer's premises pursuant to this Document. Carrier's obligations under the immediately preceding sentence shall be subject to the customer's full performance of this Document and subject further to the customer's duty to take reasonable precautions in the location, construction, maintenance and operation of all activities, facilities and equipment for the protection against hazard or injury and so as to not interfere with the services provided by Carrier.

Carrier shall be indemnified and held harmless by the customer against:

- A. Claims for libel, slander, patent infringement, infringement of copyright or unauthorized use of any trademark, trade name, or service mark arising out of the material, data information, or other content transmitted over the carrier's facilities; and
- B. All other claims arising out of any act or omission by the customer in connection with any service provided by Carrier.

Carrier shall not be liable for, and the customer indemnifies and holds Carrier harmless from, any and all loss, claims, demands, suits, or other actions, or any liability whatsoever, whether suffered, made, instituted, or asserted by the customer or by any party or persons, for a personal injury to, or death of, any person or persons, and for any loss, damage, defacement, or destruction of the premises of the customer or any other property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, condition, location, or use that is not the direct result of the carrier's negligence. No agents or employees or other carriers shall be deemed to be agents or employees of Carrier.

RULES

Unauthorized Computer Intrusion:

With respect to any other claim or suit by a subscriber, common carrier, reseller or any other party for damages caused by, or associated with any unauthorized computer intrusion, including but not limited to the input of damaging information such as a virus, time bomb, any unauthorized access, interference, alteration, destruction, theft of, or tampering with, a company computer, switch, data, database, software, information, network or other similar system. The Company's liability, if any, shall not exceed an amount equal to the proportionate charge by the Company for the service for the period during which the service provided by the Company was affected or so utilized.

Each subscriber shall be responsible for providing appropriate security measures to protect the subscriber's computer, data, or telecommunication's network.

Transmission of Data

The Company shall not be liable for any damage, harm or loss of data caused by the subscriber using the Company's voice-grade telephone access line and or facilities for the transmission of data. The Company's liability shall be limited to errors or damages to the transmission of voice messages over these facilities, and the liability shall be limited to an amount equal to the proportionate charge by the Company for the service for the period during which the service provided by the Company was affected or so utilized.

Errors or damages caused by System Date Limitations:

The Company's liability of error or damages resulting the in the inability of the Company's system to process dates, such as the year 2000, shall be limited to the proportionate charge by the Company for the service for the period during which the errors or damages occur.

Unauthorized Devices:

The Company shall not be held liable or responsible for any damage or harm that may occur as the result of unauthorized devices or the failure of the Company to detect unauthorized devices on the subscriber's line.

RULES

RULE 7 - Interruption of Service

A credit allowance for interruptions of service which are not due to Carrier's testing or adjusting, to the negligence of the customer, or to the failure of the channels, equipment, and/or communications systems provided by the customer, are subject to the general liability provisions set forth in Rule 6 of this Document. It shall be the obligation of the customer to notify Carrier of any interruption in service. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by or within the customer's control and is not in wiring or equipment connected to the Carrier terminal.

RULE 8 - <u>Restoration of Service</u>

The use and restoration of service in emergencies shall be in accordance with the Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations which specifies the priority system for such activities.

RULE 9 - Responsibility of the Customer

All customers assume general responsibilities in connection with the provisions and use of Carrier's service. When facilities, equipment, and/or communication systems provided by others are connected to Carrier's facilities, the customer assumes additional responsibilities. All customers are responsible for the following:

- A. The customer is responsible for placing orders for service, paying all charges for service rendered by Carrier and complying with all of Carrier's regulations governing the service. The customer is also responsible for assuring that its users comply with regulations.
- B. When placing an order for service, the customer must provide:
 - 1. The name(s) and address(es) of the person(s) responsible for the payment of service charges and may be required to provide identifying information such as a social security number or date of birth.
 - 2. The name(s), telephone number(s), and address(es) of the customer contact person(s).
- C. The customer must pay Carrier for the replacement or repair of Carrier's equipment when the damage results from:
 - 1. The negligence or willful act of the customer or user.
 - 2. Improper use of service.
 - 3. Any use of equipment or service provided by others.
- D. After receipt of payment for the damages, Carrier will cooperate with the customer in prosecuting a claim against any third party causing damage.

RULES

RULE 10 - Availability of Service for Maintenance, Testing, and Adjustment

Upon reasonable notice, the equipment provided by Carrier shall be made available to Carrier for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

RULE 11 - Deposits and Advanced Payments

Applicants or Customers whose financial condition is unknown or unacceptable to Carrier may be required, at any time, to pay a deposit in an amount equivalent to two month's actual or estimated usage.

The purpose of the deposit is to secure future Accounts Receivable from the subscriber to NuVox. Interest on the deposit is at 6% per annum, unless a different rate has been established by the appropriate legal authority within the state.

Subscriber's cancelled check will serve as receipt for the deposit.

If the subscriber fails to pay for services and/or equipment as prescribed, the deposit will be applied to the subscriber's outstanding account. After twelve (12) months of satisfactory credit, the subscriber may be considered for a refund of his deposit. To request a refund, the subscriber must write to NuVox Communications, Inc., 301 North Main Street, Suite 5000, Greenville, South Carolina 29601. After receiving the request, NuVox will determine whether a refund will be granted and notify customer of its decision.

RULE 12 - Credit Allowance

Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in equipment owned, provided and billed for, by Carrier.

A. Credit allowances for failure of service or equipment starts when the customer notifies Carrier of the failure or when Carrier becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify the customer.

RULES

RULE 12 - Credit Allowance (continued)

- B. The customer shall notify Carrier of failures in service or equipment and make reasonable attempts to ascertain that the failure is not caused by customer provided facilities, or any act or omission of the customer, or in wiring or equipment connected to the terminal.
- C. Only those portions of the service or equipment operation disabled will be credited. No credit allowances will be made for:
 - 1. Interruptions of service resulting from Carrier performing routine maintenance;
 - 2. Interruptions of service for implementation of a customer order for a change in the service;
 - 3. Interruption caused by the negligence of the customer or his authorized user;
 - 4. Interruptions of service because of the failure of service or equipment due to customer or authorized user provided facilities.

RULE 13 - Cancellation by Customer

If a customer orders services requiring special equipment and/or facilities dedicated to the customer's use and then cancels his order before the service begins, before a completion of the minimum period mutually agreed upon by the customer and Carrier, a charge will be made to the customer for the non-recoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by Carrier and not fully reimbursed by installation and monthly charges. If, based on such an order, any construction has either begun or been completed, but no such services provided, the non-recoverable cost of such construction shall be borne by the customer.

RULES

RULE 14 - Payment and Charges for Services

Charges for service are applied on a recurring and non-recurring basis. Service is provided and billed on a monthly basis. Service continues to be provided until disconnected by the customer in writing.

Payment of Charges

Payment will be due upon receipt of the statement and shall be considered past due or delinquent after fifteen (15) days past the billing date.

- 1. The customer is responsible for payment of all charges for service furnished to the customer. The initial billing may consist of one months estimated usage billed in advance. Thereafter, charges based on actual usage during a month will be billed monthly in arrears. All fixed monthly and non-recurring charges for services ordered will be billed monthly in advance.
- Service may be denied or discontinued by Carrier for non-payment of past due or delinquent amounts due Carrier. Disconnection may not occur before fifteen (15) days from the due date. Carrier will give five (5) days written notice before any disconnection will occur. Restoration of service will be subject to all applicable installation charges.

RULE 15 - Application of Charges

The charges for service are those charges in effect for the period that service is furnished.

RULE 16 - Calculation of Credit Allowance

Pursuant to limitations set forth herein, when service is interrupted the credit allowance will be computed on the following basis:

- A. No credit shall be allowed for an interruption of less than two hours.
- B. The customer shall be credited for hour(s) or major fraction thereof that an interruption continues beyond two hours.
- C. When a minimum usage charge is applicable and the customer fails to meet a usage minimum credit, the outage shall be applied against that minimum equal to 1/360th of the monthly minimum charges associated with the portion of service disabled for each period of two hours or major fraction thereof that the interruption continues.
- D. Customers have up to 30 days (commencing 5 days after remittance of the bill) to initiate a dispute over charges or to receive credits. After this time, the invoice shall be considered correct and binding on the Customer.

RULES

RULE 17 - Cancellation of Credit

Where Carrier cancels a service or the provision of equipment and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge for each day the service was rendered or the equipment was provided. This credit will be issued to the customer or applied against the balance remaining on the customer's account.

RULE 18 - Disconnection of Service by Carrier

Carrier, upon 5 days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- A. Non-payment of any sum due to Carrier for service for more than fifteen days beyond the due date of the bill for such service;
- B. A violation of any regulation governing the service under this Document;
- C. A violation of any law, rule, or regulation of any government authority having jurisdiction over the service; or
- D. Carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction.
- E. In circumstances where unlimited access to the network may result in substantial loss of revenue to Carrier.
- F. Service may be discontinued without notice in the event customer uses equipment is such a manner as to adversely affect Carrier's equipment or service to others.

RULES

RULE 19 - Fractional Charges

Charges for a fractional part of a month (which follows a full month) are calculated by counting the number of days remaining in the billing period after service is furnished or has been discontinued. The number of days remaining in the billing period are counted starting with the day after the service was furnished or discontinued. Divide that figure by thirty days. The resultant fraction is then multiplied by the monthly charge to arrive at the fractional monthly charge.

RULE 20 - Timing of Calls

The customer's monthly usage charges for Carrier service are based upon the total minutes of customer usage and the service options subscribed to. Chargeable time begins when the connection is established between the calling station and the called station or PBX. Chargeable time ends when the calling station "hangs up." If the called station "hangs up" but the calling station does not, chargeable time ends when the connection is released by automatic timing equipment within the telecommunications network.

There are no charges incurred if a call is not completed.

RULE 21 - Start of Billing

For billing purposes, the Start of Service is the day following acceptance of service by the customer. The End of Service date is the last day of the notification of cancellation or any portion of the last day, after receipt by Carrier of notification of cancellation as described herein.

RULE 22 - Interconnection

Service furnished by Carrier may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Carrier. Service furnished by Carrier is not part of a joint undertaking with such other carriers. Any special interface equipment of Carrier and other participating carriers shall be provided at the customer's expense.

The customer is responsible for taking all necessary legal steps for interconnecting his customer-provided terminal equipment or communications systems with Carrier's. The customer shall secure all licenses, permits, right-of-ways, and other arrangements necessary for such interconnection.

RULES

RULE 23 - Terminal Equipment

Carrier's service may be used with or terminated in customer provided terminal equipment or customer provided communication systems, such as teleprinters, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the customer. The customer is responsible for all costs at his premises, including customer personnel, wiring, electrical power, and the like incurred in his use of Carrier's service.

When services furnished under this Document are used in common with local telephone company services, it is necessary, in order to prevent excessive noise and cross talk, that the power of the signal applied to the local lines be limited. A single valued limit for all applications cannot be specified. Therefore, the power of the signal which may be applied by the customer-provided equipment at the point of termination will be specified by the carrier for each application.

The customer shall ensure that his terminal facilities are of the proper mode, band-width, power, data, speed, and signal level for the intended use of the customer, and that the signals do not damage Carrier's equipment, injure personnel or degrade service to other customers.

If the customer fails to maintain and operate his terminal equipment properly, resulting in the occurrence or possibility of harm to Carrier's equipment or personnel, or impairment to the quality of service to other customers, Carrier may, upon written notice, require the use of protective equipment at the customer's expense. If this fails to produce satisfactory quality and safety of service, Carrier may, upon written notice, terminate the customer's service.

RULE 24 - Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The company uses the rate centers and associated vertical and horizontal coordinated that are set forth within the industry.

RULE 25 - Minimum Call Completion Rate

The customer can expect a call completion rate of 99% per 100 calls attempted during peak use periods for all Feature Group D (1+) services.

RULES

RULE 26 - Special Services

For the purpose of this Document, a Special Service is deemed to be any service requested by the customer for which there is no prescribed rate in this Document. Special Services charges will be developed on an individual case basis and filed in this Document.

RULE 27 - Specific Regulations

Special Service charges will be based on the estimated cost of furnishing such services including the cost of operating and maintaining such a service, the cost of equipment and materials used in providing such a service, the cost of installation including engineering, labor supervision, transportation, and the cost of any other specific item associated with the particular Special Service request.

- A. If at the request of the customer, Carrier obtains facilities not normally used to provide service to its customers, the cost incurred will be billed as a Special Service.
- B. If at the request of the customer, Carrier provides technical assistance not normally required to provide service, the costs involved will be billed as a Special Service.
- C. Where special signaling, conditioning, equipment, or other features are required to make customer-provided equipment compatible with Carrier service, the cost of providing these features will be billed as a Special Service.

RULE 28 - Description of Service

Carrier provides common shared access switched service, hereinafter referred to as Message Toll Service or MTS, outbound Wide Area Telecommunications Service (WATS) and inbound 800 service. The customer's total monthly use of Carrier's service is charged at the applicable rates per minute set forth herein and are based on the airline mileage between the points, where applicable, as determined by the formula in this Document, Calculation of Distance. Carrier will engineer its switching systems on the basis that ninety-seven percent (97%) of the customers accessing their system will be served during the busy hour.

RULES

RULE 29 - Message Toll Service (MTS)

MTS service is a measured use, full time service and is offered on a monthly basis, utilizing inter-city communications facilities shared among multiple users. The individual customer's basic monthly charges for the use of such inter-city communications facilities are based the total minutes the customer utilizes such facilities and service subscribed to. For each call under the MTS option, the minimum charge shall be the applicable charge for one minute of use with use in excess of one minute during a call charged at the applicable rate per minute with the fraction, if any, of the last minute of each call rounded up to the next highest whole minute, unless stated otherwise.

RULE 30 - 800/888 Services

800 Service is the furnishing of dial-type interstate telecommunications originating on feature group facilities provided by the Local Exchange Carrier (LEC) and terminating on a Regular Business Line or a Special Access Line (SAL).

A. Availability of 800/888 Service

The furnishing of 800/888 Service under this Document will require certain physical arrangements of the facilities of the local exchange carrier and is therefore subject to the availability of such facilities.

- B. Use of the 800/888 Service
- 1. 800/888 service is provided for use by the customer and may be used by others when so authorized by the customer, provided that such usage is subject to the provisions of this Document.
- 2. 800/888 service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of the service includes:
 - (a) The acceptance of an 800/888 service call in response to an uncompleted Message Telecommunications Service (MTS) call placed to send information and to avoid the MTS charge.
 - (b) The obtaining or attempting to obtain, or assisting another to obtain or to attempt to obtain, 800/888 service through any fraudulent means with intent of avoiding payment of the regular charges for such service.

C. <u>Provisioning Scope and Responsibility</u>

800/888 service arrangements include account planning, testing, maintenance, billing service accuracy and customer inquiry responsibility. Local Exchange Carrier facilities are standard components of 800/888 service arrangements. 800/888 services include access lines provided and billed as part of the service arrangements by the respective LEC. The company reserves the right to delay of defer service ordering and provisioning in locations where billing capability and facilities are not available to Carrier and/or no customer demand exists.

RULES

RULE 30 - 800 Services (continued)

D. <u>Design Layout Requirements for 800/888 Service</u>

Since 800/888 service access line facilities are provided and billed by the LECs as part of the company's 800/888 service arrangements, any customer or other carrier request for access line design parameter should be directed to the LEC as the access line facilities provider.

E. Limitation of 800/888 Service

800/888 service is furnished upon the condition that the subscriber contracts for adequate facilities to permit the use of this service without injurious effects upon it or any service rendered by the company. The company may terminate or refuse to furnish 800/888 service to any applicant, without incurring any liability, if the use of the service would interfere with or impair any service rendered by the company.

RULE 31 - Reservation of Numbers for 800/888 Services

Carrier will accept a prospective 800/888 service customer's request for a particular 800/888 service telephone number (up to ten (10) in total), and will reserve such number(s) on a first come first serve basis. All requests or 800/888 service telephone number reservations must be made in writing, dated and signed by a responsible representative of the customer. Carrier does not guarantee the reservation of number(s) until that number is assigned. The 800/888 services telephone number(s) so requested, if found to be available, will be reserved for and furnished to the eligible customer, <u>provided</u> the customer subscribes to 800/888 service within 10 days of the reservation of said number and uses the service within an additional 90 day period. If the customer who has received a number does not subscribe to and use the service within the appropriate 10 and 90 day periods specified above, the company reserves the right to make the number available for use by another customer in accordance with the terms of the section.

RULE 32 - Incoming 800 Service (Nationwide)

Incoming 800/888 is a service that allows calls to be terminated on feature group facilities provided by the local exchange carrier network. There is a minimum charge of \$15.00 per 800/888 number per month.

RULE 33 - Calling Card Services

Calling card service is a special travel feature whereby a Carrier customer may access the network by means of an 800/888 number (provided by Carrier) from any touchtone phone anywhere in the continental United States. Calling card service is billed in an initial one minute minimum with thirty (30) second increments thereafter.

RULES

RULE 34 - Unauthorized Usage

- A. Any person, firm, corporation or entity that accesses NuVox's facilities without first:
 - 1. obtaining authorization by way of a presubscription agreement;
 - 2. having been issued an authorization code by the Company; or
 - dialing NuVox's Feature Group D (FGD) access code or utilizing a phone that is presubscribed to NuVox;

is subject to:

- 1. a \$3,000 per line set-up fee;
- 2. a \$2,750 per day, per line surcharge in addition to the otherwise applicable rates;
- 3. a \$250 per hour labor charge; and
- 4. payment of attorney fees and court costs actually incurred by NuVox for the collection of the line set-up fee, per day/per line surcharge, applicable rates and per hour labor charge itemized above.

The total of the above costs is deemed to be an estimate of the actual damages suffered by the utility as the result of unauthorized usage.

B. Any person, firm, corporation or entity dialing automated calling card calls (dialing 0 + NPA + NXX-XXX and entering a calling card number after the tone) that accesses NuVox's network over fifty (50) times in a twenty-four hour period and completes less than 5% of those calls is subject to the charges outlined in Rule 34 A (above). For purposes of this Rule, calls that are not answered, reach a busy signal or are otherwise unbillable will not be considered completed calls.

RULES

RULE 34 - <u>Unauthorized Usage (Continued)</u>

C. <u>Service Limitations</u>:

The Customer is prohibited from: Artificially stimulating calling or other usage volumes to numbers advertised or intended for accessing information programs and services, including but not limited to chat lines or Audiotex programs ("Audiotex"); or to routing codes or international area or city codes reserved or used by the subject telecommunications administration for Audiotex; or to special routing codes or international area or city codes for which the cost of terminating switched access is higher than that incurred for terminations to other areas or city codes within the same jurisdiction; or to Multiguest 900 Service, Toll Free Service, Premium Rate Service or Personal Number Service, or other similar services where the party(ies) causing the artificial stimulation derives revenues or other financial benefit from, or is compensated based upon said calling or other usage volumes in a capacity other than as a communications carrier, or, if acting as a communications carrier, earns a surcharge or similar increment (or an entity with a common financial interest with the party stimulating the traffic earns a surcharge or similar increment) merely by virtue of the termination of calls to the subject service. Such artificial stimulation may include, but is not limited to, use of electronic or other automatic means to generate such call volumes, or hiring of agents or contractors principally to make calls or otherwise generate usage to such numbers or types of services, but does not, without more, include advertising or promotion of Audiotex or similar programming to stimulate calling by third parties with no financial or other beneficial interest in the service or called program.

The Customer is prohibited from terminating calls to 900 or toll calls with per minute surcharges within the State, United States or internationally without the written permission of the Company. Should calls be completed the customer will be responsible for all charges billed by the third party.

RULE 35 - Recovery of Regulatory Mandated Charges

NuVox reserves the right to pass on to its customers those fees, charges (and administrative costs associated therewith) which have been imposed by either regulatory governmental or quasi governmental agencies. These fees and charges include but will not be limited to universal service requirements and payphone/dial around compensation.

RULE 36 - Occasional Promotional Offerings

NuVox will, from time to time, offer special promotions to its Customers waiving certain charges. These promotions may be limited to certain days, times, and/or locations.

GRANDFATHERED SERVICES PRICE LIST

Effective January 1, 2008, the interstate services and rates of Florida Digital Network, Inc. d/b/a FDN Communications are grandfathered and available only to former FDN customers.

Public Pay Telephone Surcharge

Rate per Call \$0.50

Network Cost Recovery Fee (NCRF)

Assists the Company's recovery of costs associated with routing telephone calls to their destinations. NCRF does not apply on some bundled products.

Monthly Recurring Charge:

| Per Single Line Business (w/EUCL) | \$6.50 |
|-----------------------------------|---------|
| Per Multi-Line Business | \$4.31 |
| Per ISDN PRI Service | \$21.55 |

These charges apply in addition to the usage and other charges that apply to any service included in this document.

Regulatory Access Fee (RAF)

The Regulatory Access Fee is assessed to help off-set costs associated with maintaining equal access call origination and termination facilities so that customers of the Company can communicate with customers of other service providers throughout the U.S. and internationally.

Florida/Georgia: \$2.27 per line per month All other states: \$1.39 per line per month

GRANDFATHERED SERVICES PRICE LIST

FDN Communications Direct Dialed 1+ Service

FDN Communications Direct Dialed 1+ Service ("FDD") is offered to residential and business customers and furnishes outbound message telephone service between telephone stations located within the state. FDD is available on both a switched and dedicated basis. Unless otherwise specified, calls are billed in initial thirty second increment and additional six second increments, with any fractional portion of call rounded up to the next highest billing increment. Unless otherwise specified, all rates below are per minute.

Message Telecommunications Services

(A) Switched OffNet Calls - Interstate

| CONTRACT TERM PLAN | Initial Period | Addl. Period |
|--------------------|----------------|--------------|
| Month To Month | \$0.04950 | \$0.00990 |
| 1, 2, 3 Year Term | \$0.04950 | \$0.00990 |

(B) Switched OnNet Calls - Interstate

| CONTRACT TERM PLAN | Initial Period | Addl. Period |
|--------------------|----------------|--------------|
| Month To Month | \$0.03500 | \$0.00700 |
| 1, 2, 3 Year Term | \$0.03500 | \$0.00700 |

(C) Dedicated OnNet Calls - Interstate

| CONTRACT TERM PLAN | Initial Period | Addl. Period |
|--------------------|----------------|--------------|
| Month To Month | N/A | N/A |
| 1, 2, 3 Year Term | \$0.02500 | \$0.00500 |

(D) Dedicated OnNet Calls – Extended Domestic

| CONTRACT TERM PLAN | Initial Period | Addl. Period |
|--------------------|----------------|--------------|
| Month To Month | N/A | N/A |
| 1, 2, 3 Year Term | \$0.07500 | \$0.01500 |

GRANDFATHERED SERVICES PRICE LIST

Toll Free (8xx) Services

Toll Free (8xx) service, offered to residential and business customers, is an inbound-only service in which callers may place toll-free calls to a telephone in the toll free area code assigned to the Customer. Toll Free Service is available on both a switched and dedicated basis.

| | Toll Free, rate per toll free number, with a maximum of three (3) charges per billing account | | MRC \$3.93 | |
|---------------------------|---|--|---|--|
| (A) | Switched OffNet Calls - Intersta | ite | | |
| Month | TRACT TERM PLAN h To Month 3 Year Term | Initial Period \$0.04950 \$0.04950 | Addl. Period \$0.00990 \$0.00990 | |
| (B) | Switched OnNet Calls - Intersta | ite | | |
| Month | TRACT TERM PLAN h To Month 3 Year Term Dedicated OnNet Calls - Interst | Initial Period \$0.03500 \$0.03500 | Addl. Period \$0.00700 \$0.00700 | |
| CON ⁻ Month | TRACT TERM PLAN In To Month 3 Year Term | Initial Period N/A \$0.02500 | Addl. Period N/A \$0.00500 | |

(D) Dedicated OnNet Calls – Extended Domestic

| CONTRACT TERM PLAN | Initial Period | Addl. Period |
|--------------------|----------------|--------------|
| Month To Month | N/A | N/A |
| 1, 2, 3 Year Term | \$0.07500 | \$0.01500 |

GRANDFATHERED SERVICES PRICE LIST

Operator Services Per-Call Service Charges

The following per-call charges apply in addition to the per minute usage rates when applicable. These charges apply in all rate periods.

| Service Charge Per-Call Person-to-Person | | \$9.95 |
|--|---|--|
| Operator Station Collect Third Party Sent Paid Non Coin Sent Paid Coin | Automated \$3.45 \$3.45 \$3.45 \$1.95 | Operator Assisted \$4.95 \$5.50 \$5.50 \$1.95 |
| Calling Card Cust. Dialed/Automated Cust. Dialed/Operator Asst. Cust. Dialed/Operator Must. Asst. Operator Dialed Calling Card | Calling Card \$1.75 \$3.45 \$1.75 \$3.45 | Credit Card \$1.75 \$3.45 \$1.75 \$3.45 |

GRANDFATHERED SERVICES PRICE LIST

Operator Services per Minute Usage Charges

Calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. Partial minutes are rounded up to the next minute.

(A) Customer or Operator Dialed Calling Card Calls

| Day, Evening, Night/Weekend | | |
|-----------------------------|------------------------|--|
| Initial Minute | Each Additional Minute | |
| \$0.5000 | \$0.5000 | |

(B) Operator Station, Collect, Third Party, Person-to-Person, Real Time Rated

| Day, Evening, Night/Weekend Day | | |
|---------------------------------|------------------------|--|
| Initial Minute | Each Additional Minute | |
| \$0.5500 | \$0.5500 | |

Busy Line Verification and Interrupt

| Busy Line Verification, per request | \$6.50 |
|-------------------------------------|---------|
| Busy Line Interrupt, per request | \$13.00 |

Directory Assistance

Per Call \$1.25